FACT SHEET

ePRO by Octalsoft

Electronic Patient Reported Outcomes

- Improved patient compliance and engagement rates
- Validated time stamps for completion of contextual information
- Faster access to patient's PRO data
- Eliminates Recall Bias

To know more, email us at info@octalsoft.com inquiry@octalsoft.com

+1 (240) 547-4400
+91 (760) 098-3010

Schedule a **Demo** with our Product Specialist today!

Connect with us

www.octalsoft.com • INDIA | USA

ELECTRONIC PATIENT REPORTED OUTCOMES BENEFITS

Configurable ePRO Designer

- Pre-built & customizable patient diary templates
- Validated rating scales such as VAS & NRS
- Capture patient reported outcomes such as
  - IMP compliance
  - Patient symptoms
  - QOA questionnaires
- Patient photo capture with redaction
- Smart capture technology with multimedia graphic options for data input such as text, audio, video, and images
- Multi-language and localization support
- Time-stamped entries with audit trail
- Inbuilt field validations for clean data
- Bring your own device (BYOD) model or provisioned device model

Highest Security and Compliance

- Compliant with ISPOR ePRO System Validation
- Secured online database with backup at various server locations
- GCP and HIPAA-compliant
- Data encryption at all levels

Patient-Centric Design

- Enhanced User Interface (UI) with intuitive navigation
- Automated reminders and notifications via push messages/SMS
- Responsive design for different-sized devices and operating systems
- Mock diary completion for patient training
- 24/7 customer support in the patient's language of choice

Seamless Integration

- Integration with IWRS, EDC, and eCONSENT
- Integration with IoT and wearable devices
- Compatibility with different data inputs & many vernacular languages
- Integration tools such as REACT-Native and ORACLE and RESTful API's for real-time data transfer

Administration and Management

- Patient access management to mobile application
- Centralized ePRO database on a single web platform
- Customizable reporting and data visualization
- Dashboards for monitoring ePRO data and patient compliance
- Version control of ePRO for mid-study changes

> We have been deploying the ePRO software for our clients for over three years now (did the first deployment for a COVID trial) and there is no lookback to date. I can say that it has made a huge difference to the patients who had to historically fill out paper diaries whilst participating in a clinical trial. This was tedious, time-consuming, and prone to human errors. With the help of the ePRO mobile application, they can easily and securely report their symptoms, medication adherence, QOL questionnaires, and other outcomes using their smartphone or tablet. Apart from enhancing the patient experience, the application also facilitates communication and feedback between patients and the care team, and enables proactive interventions to resolve issues.

Dr Nafisa Kathiwala,
QA Lead and Subject Matter Expert,
Octalsoft

OUR UNIQUE CUSTOMER SUPPORT STRUCTURE

Detailed User Manuals/Guides

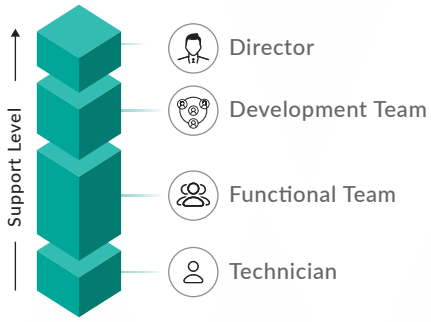
One Stop-Hassle Free Support

- Detailed user guides & training sheets for every product module
- Guided video tutorial sessions to address user queries
- Exhaustive FAQ sheets per product module

24 X 7 Help Desk Support

Our Specialists are Always Available to Resolve Your Queries

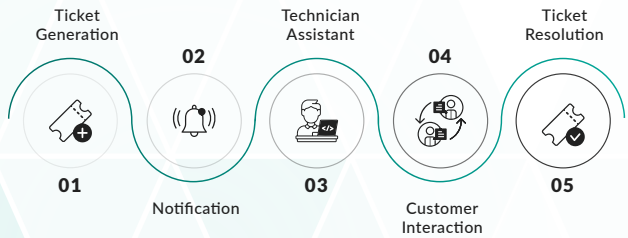
1. Customized screen for every user
2. Integrated online & offline support
3. Comprehensive repository of common queries
4. Module embedded chatbot



Embedded Agile Ticketing Feedback System

Your Query is Our Priority

Issue based (bug, enhancement, data rectification & others) ticket resolution system to address urgent queries on priority



AI Powered Module Specific Chatbot

Personalized Just for You!

1. Specific phone key number allocation to every client
2. Local & international support
3. Integrated online & offline support

Meet **Jane,**

Patient

She is 45-year-old, diagnosed with rheumatoid arthritis. Jane has been experiencing joint pain and stiffness for several years, and her doctor has recommended that she participate in a clinical trial to try out a new medication.

To help Jane participate in the trial, her doctor enrolled her in the Octalsoft ePRO system. Our solution allowed Jane to report her symptoms, side effects, and other important information about her health using a smartphone. She found the system easy to use and appreciated the convenience of being able to complete the assessments from the comfort of her own home.

Our ePRO system also helped Jane stay on track with her medication regimen. She received reminders to take her medication and was able to track her adherence using the system. This gave her a sense of control over her health and helped her feel more engaged in the trial.

Throughout the trial, Jane continued to use the ePRO system to report her symptoms and provide feedback on the new medication.

In the end, the trial was a success, and she appreciated the ease and convenience of the ePRO system, which made it possible for her to participate in the trial without disrupting her daily routine.

WHY CONSIDER OUR eCLINICAL SOLUTION?

Single Unified Mobile-Enabled Platform

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

Regulatory Compliant

Compliant with all current & highest regulatory guidelines:

GDPR | FDA 21 CFR Part 11 | EU COMPLIANT Annex 11 | GAMP 5 | cdisc | HIPAA COMPLIANT | GxP | ICH GCP

Patient Centric

Integrated ePRO & eConsent enables you to conduct patient-centric virtual trials to access diverse population all over the world for smarter and faster trials

Audit Ready Database

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

Global Mega Trials in Multiple Languages

Experience conducting global trials for all types of studies and trial phases with US FDA Submission | EMA Submission | DCGI Submission

Fast Study Startup

Shortest build times with over 90% of studies deployed within 2-4 weeks. Easy-to-use trial builder allows quicker configuration of eCRFs

Configurable, Customizable, Cost Effective & Easy to Use

The platform can easily integrate with your existing system and can also get designed as per your requirements for increased flexibility, mobility and scalability

Unparalleled Global Customer Support

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

Our Values

For 15+ years, we've mastered the art of Simplifying Technology so that greater discoveries can happen sooner. As a leading eClinical Solution provider, we've always invested in the right expertise, experts, and technology that keeps us, and you at the forefront of science and medicine. As a trusted tech partner for some of the world's leading clinical trial initiatives, our values of innovation, reliability, and client satisfaction guide everything we do.

To know more, email us at info@octalsoft.com inquiry@octalsoft.com

+1 (240) 547-4400
+91 (760) 098-3010

Schedule a **Demo** with our Product Specialist today!

Connect with us

www.octalsoft.com • INDIA | USA