

# Quality Management System



Document Control



Audit Management



Supplier Quality Management



Compliance Tracking



Reporting and Analytics

QMS

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our Product Specialist  
today!



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# QUALITY MANAGEMENT SYSTEM BENEFITS

## ● Enhanced Product Quality

- Establish and enforce strict quality standards and procedures
- Compliance with industry-specific regulations and international quality standards such as ISO 9001
- Reduced risk of legal and regulatory issues, fines, and product recalls
- Supplier quality management features, helping businesses evaluate and monitor the performance of their suppliers

## ● Risk Management

- The QMS helps in identifying and mitigating risks related to product quality, ensuring that potential issues are addressed proactively, reducing the likelihood of costly quality-related incidents
- Consistently delivering high-quality products and services enhances customer satisfaction and loyalty
- Streamlined quality control processes and reduced product development cycle times help in bringing new products to market faster, giving your business a competitive advantage

## ● Document Control

- Maintain a complete history of document revisions, ensuring that the latest versions are always accessible.
- Define user roles and permissions to control who can view, edit, or approve documents. Enable secure electronic signatures to meet regulatory requirements.

## ● Audit Management

- Schedule and conduct internal and external audits efficiently, with automated workflows and notifications.
- Keep detailed records of audit activities and findings for compliance and reporting purposes. Initiate and track CAPA processes to address audit findings and non-conformities.

## ● Training Management

- Maintain comprehensive training records for employees, ensuring compliance with certification and qualification requirements.
- Automate training requests, assessments, approvals, and notifications to streamline the training process.

## ● Non-Conformance Management

- Capture and track non-conformances as they occur, enabling swift resolution.
- Identify the root causes of non-conformities to prevent recurrence. Implement escalation processes for unresolved non-conformances.

## ● Supplier Quality Management

- Assess supplier performance using predefined criteria to ensure product quality and compliance.
- Conduct supplier audits to verify compliance with quality standards and requirements.

## ● Compliance Tracking

- Stay up-to-date with changing regulations and standards with compliance tracking and alerts.
- Adapt compliance templates to suit industry-specific requirements.

## ● Reporting and Analytics

- Generate custom reports and dashboards to gain insights into quality performance.
- Analyze historical data to identify trends and opportunities for improvement.

“

“Octalsoft's Quality Management System (QMS), is a comprehensive solution designed to help your organization achieve the highest standards of quality, regulatory compliance, and operational excellence. Our QMS empowers businesses across various industries, including pharmaceuticals, healthcare, manufacturing, and more, to streamline their quality processes, enhance product quality, and drive continuous improvement.”

**Krunal Bhatt**  
Technical Manager Octalsoft

”

# OUR UNIQUE CUSTOMER SUPPORT STRUCTURE



## Detailed User Manuals/Guides

One Stop-Hassle Free Support



Detailed user guides & training sheets for every product module



Guided video tutorial sessions to address user queries



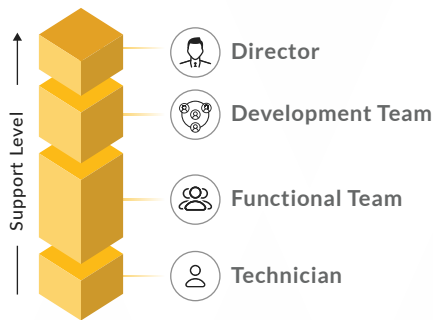
Exhaustive FAQ sheets per product module



## 24 X 7 Help Desk Support

Our Specialists are Always Available to Resolve Your Queries

- 1 | Customized screen for every user
- 2 | Integrated online & offline support
- 3 | Comprehensive repository of common queries
- 4 | Module embedded chatbot



## Meet Quinn

Quality Manager at a Medical Devices Company



Quinn aims to enhance the quality management processes at MedTech Innovations Ltd. to meet stringent regulatory requirements and improve product quality. He faces the challenge of maintaining compliance with evolving regulatory standards while optimizing operational efficiency and minimizing errors in the manufacturing process.

Octalsoft's QMS software helps Quinn stay updated on regulatory requirements with built-in compliance features and automated alerts for regulatory changes. The software offers robust document management capabilities, including version control and electronic signature functionality, ensuring compliance with document control requirements.

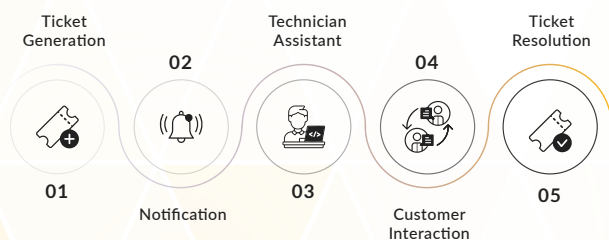
Octalsoft's QMS software provides advanced analytics tools, allowing Quinn to analyze quality data effectively and identify areas for improvement. The platform includes features for supplier quality management, such as supplier scorecards and performance tracking, streamlining the supplier evaluation process. Octalsoft's QMS software supports Quinn's continuous improvement initiatives with tools for root cause analysis, corrective and preventive actions (CAPA), and quality management reviews. By addressing Quinn's pain points and aligning with his goals, Octalsoft's QMS software becomes an indispensable tool for enhancing quality management processes at his company.



## Embedded Agile Ticketing Feedback System

Your Query is Our Priority

Issue based (bug, enhancement, data rectification & others) ticket resolution system to address urgent queries on priority



## AI Powered Module Specific Chatbot

Personalized Just for You!

- 1 | Specific phone key number allocation to every client
- 2 | Local & international support
- 3 | Integrated online & offline support



# WHY CONSIDER OUR eCLINICAL SOLUTION?



## Single Unified Mobile-Enabled Platform

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Regulatory Compliant

Compliant with all current & highest regulatory guidelines:



## Patient Centric

Integrated ePRO & eConsent enables you to conduct patient-centric virtual trials to access diverse population all over the world for smarter and faster trials



## Audit Ready Database

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Global Mega Trials in Multiple Languages

Experience conducting global trials for all types of studies and trial phases with US FDA Submission | EMA Submission | DCGI Submission



## Fast Study Startup

Shortest build times with over 90% of studies deployed within 2-4 weeks. Easy-to-use trial builder allows quicker configuration of eCRFs



## Configurable, Customizable, Cost Effective & Easy to Use

The platform can easily integrate with your existing system and can also get designed as per your requirements for increased flexibility, mobility and scalability



## Unparalleled Global Customer Support

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

## Our Values

For 15+ years, we've mastered the art of Simplifying Technology so that greater discoveries can happen sooner. As a leading eClinical Solution provider, we've always invested in the right expertise, experts, and technology that keeps us, and you at the forefront of science and medicine. As a trusted tech partner for some of the world's leading clinical trial initiatives, our values of innovation, reliability, and client satisfaction guide everything we do.

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