

# Interactive Web Response Systems

IWRS



Optimize Inventory  
Management



Manage Subject  
Randomization



Simplify Clinical Supply  
Management



Eliminate Bias

To know more,  
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Schedule a **Demo** with  
our Product Specialist  
today!



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# INTERACTIVE WEB RESPONSE SYSTEMS BENEFITS

## ● Recruitment

- 24/7 availability of web interface to quickly register and randomize subjects into your study
- Recruitment controls with study level, stratification level, and country level and site level enrollment caps

## ● Randomization

- Configurable, simple to complex randomization codes
- Block-based and centrally or locally managed randomization sequences with multiple stratifications
- Manage adaptive study designs and mid-study changes

## ● Supply Management

- Automated & manual shipments to suit your operational needs
- Real-time trial supply inventory tracking with predictive reordering algorithms
- Multi-depot modules with depot-to-depot & site-to-site transfers to help sponsors balance IMP distribution, manage stock-outs, utilize near expiry supplies and facilitate ad hoc supplies, thus reducing overall cost, wastage and manual efforts

## ● Dispensation

- Integrated complex dispensation logic
- Auto-dose calculations including up & down titrations

## ● Masking & Unblinding

- User role based controlled access to maintain masking of unblinded information
- Integrated emergent & non-emergent code breaking negates the redundancy of paper envelopes

## ● Real-time & Critical Insights

- Customized automated alerts for critical updates like low level supply trigger, near-to-expiry date trigger, IP not acknowledged by a site beyond a defined period, etc
- Extensive list of reports for blinded and unblinded users with 3D/stack/unstack graphical representation of data with filtration options
- Complete IMP reconciliation

## ● Application Programming Interfaces (APIs)

- End-to-end IWRS system integration with EDC and CTMS
- API with third-party applications/systems

## ● Rapid Deployment & Quick Support

- Configured and pre-validated system with abbreviated UAT for faster deployment
- Proactive focus on remaining available and customer-focused throughout the study execution
- Integrated support model with online feedback ticketing system, email & support team contact numbers specific for each deployment

Octalsoft's CTMS, eTMF and IWRS applications are well-designed and well-integrated systems customized with all contributors and participant inputs and interactions. The team members are hard-working (24X7 available), highly talented who are always thinking out of the box, and the team brings together exceptional skills and invaluable experience.

**Dr Rajiv Yadav**  
Manager-Clinical Research  
Alkem Laboratories Ltd.

# OUR UNIQUE CUSTOMER SUPPORT STRUCTURE



## Detailed User Manuals/Guides

One Stop-Hassle Free Support



Detailed user guides & training sheets for every product module



Guided video tutorial sessions to address user queries



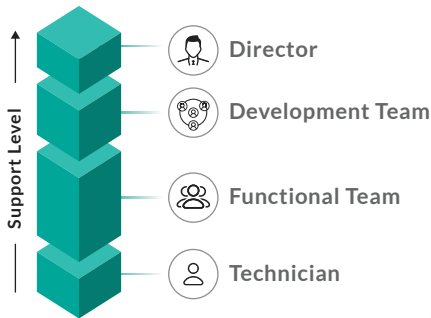
Exhaustive FAQ sheets per product module



## 24 X 7 Help Desk Support

Our Specialists are Always Available to Resolve Your Queries

- 1 | Customized screen for every user
- 2 | Integrated online & offline support
- 3 | Comprehensive repository of common queries
- 4 | Module embedded chatbot



## Meet Dr. Selena, Principal Investigator



She works at a large-scale pharmaceutical company. She has been working on a new clinical trial for a cancer treatment drug, which requires careful management of patient randomization and drug distribution. With hundreds of patients to track and various drugs to distribute, Selena realized that she needed a more efficient way to manage the process.

Selena was introduced to the Octalsoft IWRS by a colleague, and it turned out to be the perfect solution for her needs. With the IWRS, Selena was able to easily manage the entire process of patient randomization and drug distribution in one central location. The system also provided real-time data on patient enrollment, drug inventory, and treatment compliance, which allowed Selena to make informed decisions and adjustments to the trial as needed.

The IWRS also helped Selena save time and resources. Before using the system, Selena and her team had to manually manage patient randomization and drug distribution, which was time-consuming and prone to errors. With the IWRS, these processes were automated, allowing Selena and her team to focus on other aspects of the trial, such as patient recruitment and data analysis.

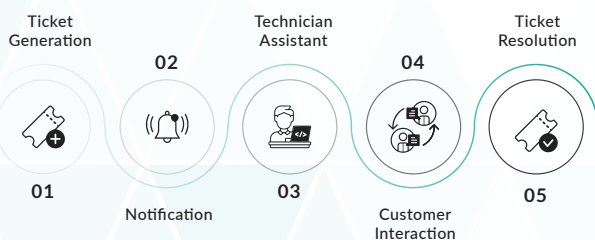
Thanks to the IWRS, Selena was able to achieve her goal of managing the clinical trial more efficiently, with greater accuracy and transparency.



## Embedded Agile Ticketing Feedback System

Your Query is Our Priority

Issue based (bug, enhancement, data rectification & others) ticket resolution system to address urgent queries on priority



## AI Powered Module Specific Chatbot

Personalized Just for You!

- 1 | Specific phone key number allocation to every client
- 2 | Local & international support
- 3 | Integrated online & offline support



# WHY CONSIDER OUR eCLINICAL SOLUTION?



## Single Unified Mobile-Enabled Platform

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Regulatory Compliant

Compliant with all current & highest regulatory guidelines:



## Patient Centric

Integrated ePRO & eConsent enables you to conduct patient-centric virtual trials to access diverse population all over the world for smarter and faster trials



## Audit Ready Database

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Global Mega Trials in Multiple Languages

Experience conducting global trials for all types of studies and trial phases with US FDA Submission | EMA Submission | DCGI Submission



## Fast Study Startup

Shortest build times with over 90% of studies deployed within 2-4 weeks. Easy-to-use trial builder allows quicker configuration of eCRFs



## Configurable, Customizable, Cost Effective & Easy to Use

The platform can easily integrate with your existing system and can also get designed as per your requirements for increased flexibility, mobility and scalability



## Unparalleled Global Customer Support

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

## Our Values

For 15+ years, we've mastered the art of Simplifying Technology so that greater discoveries can happen sooner. As a leading eClinical Solution provider, we've always invested in the right expertise, experts, and technology that keeps us, and you at the forefront of science and medicine. As a trusted tech partner for some of the world's leading clinical trial initiatives, our values of innovation, reliability, and client satisfaction guide everything we do.

To know more,  
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