HIMS
by Octalsoft

Hospital Information Management System

- Appointment Scheduling
- Billing and Revenue Management
- Pharmacy and Medication Management
- Laboratory and Radiology Integration
- Telehealth Integration

To know more, email us at | info@octalsoft.com
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Schedule a **Demo** with our Product Specialist today!

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HOSPITAL INFORMATION MANAGEMENT SYSTEM BENEFITS

Patient Data Centralization

- Centralized platform for storing and managing patient data, including medical history, treatment records, and billing information
- Access to comprehensive patient records enables healthcare providers to make more informed decisions, resulting in better patient care, diagnosis, and treatment planning
- Streamlined site workflows, automating processes such as patient admissions, discharge, and transfers

Clinical Decision Support and Inventory Management

- Alerts, reminders, and evidence-based recommendations to healthcare providers, enhancing patient safety and outcomes
- Simplify patient registration and appointment scheduling, minimizing wait times and improving the patient experience
- Manage inventory of medical supplies, pharmaceuticals, and equipment efficiently, reducing waste and ensuring that essential items are always available.

Patient Registration and Scheduling

- Prioritize data security and compliance with healthcare regulations like HIPAA (Health Insurance Portability and Accountability Act), ensuring the confidentiality and integrity of patient data.
- integrate with laboratory information systems (LIS) and diagnostic imaging systems, allowing for seamless data exchange and quick access to test results

- Robust reporting and analytics tools that provide insights into patient outcomes, resource utilization, and hospital performance, enabling data-driven decision-making.

Patient-Centric Care

- Put patients at the center of care with a complete digital patient record that ensures continuity of care across all departments.
- Streamline record-keeping with secure, accessible electronic health records that reduce paperwork and errors.
- Enhance patient experience with online appointment scheduling, reducing wait times and improving patient flow.

Billing and Revenue Management

- Optimize revenue cycles with automated billing, claims management, and insurance coordination.

Pharmacy and Medication Management

- Improve medication safety with comprehensive drug information, dispensing, and administration tools.
- Seamlessly connect lab and radiology departments to provide timely diagnostic results.
- Stay compliant with healthcare regulations and effortlessly generate required reports.

"Elevate healthcare delivery through innovation with Octalsoft's HIMS. In today's rapidly evolving healthcare landscape, Octalsoft's Hospital Information Management System (HIMS) stands at the forefront of digital transformation. Our advanced HIMS empowers healthcare institutions with the tools they need to deliver exceptional patient care while optimizing operational efficiency."

Krunal Bhatt
Technical Manager Octalsoft

OUR **UNIQUE CUSTOMER SUPPORT** STRUCTURE

Detailed User Manuals/Guides
One Stop-Hassle Free Support

Detailed user guides & training sheets for every product module
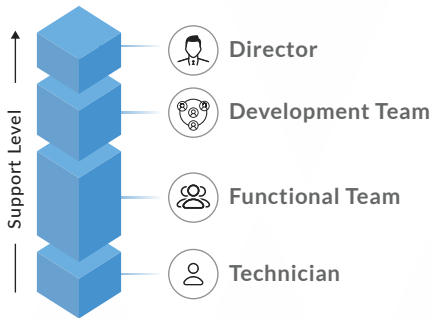
Guided video tutorial sessions to address user queries

Exhaustive FAQ sheets per product module
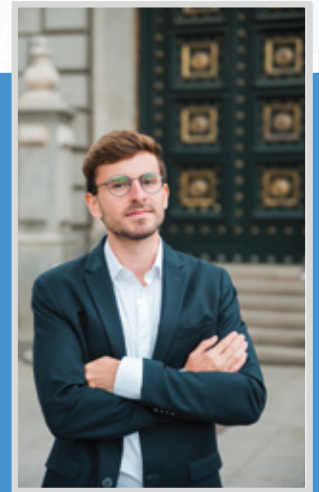
24 X 7 Help Desk Support
Our Specialists are Always Available to Resolve Your Queries

1 Customized screen for every user

2 Integrated online & offline support

3 Comprehensive repository of common queries

4 Module embedded chatbot

Support Level

- Director
- Development Team
- Functional Team
- Technician

Embedded Agile Ticketing Feedback System
Your Query is Our Priority

Issue based (bug, enhancement, data rectification & others) ticket resolution system to address urgent queries on priority

Ticket Generation
01

02
Notification

Technician Assistant
03

04
Customer Interaction

Ticket Resolution
05

AI Powered Module Specific Chatbot
Personalized Just for You!

1 Specific phone key number allocation to every client

2 Local & international support

3 Integrated online & offline support

Meet **Heather**
Healthcare Administrator At a large hospital

Heather's primary goal is to implement an efficient Hospital Information Management System (HIMS) at City General Hospital to streamline administrative processes, improve patient care coordination, and enhance overall healthcare delivery.

She faces the challenge of managing a large and diverse healthcare facility while ensuring compliance with healthcare regulations, optimizing resource utilization, and maintaining high-quality patient care standards.

Octalsoft's HIMS automates administrative processes such as patient registration, scheduling, billing, and inventory management, reducing paperwork and improving operational efficiency. The software employs robust security measures such as encryption, access controls, and audit trails to protect patient health information and ensure compliance with data privacy regulations. Octalsoft's HIMS offers interoperability features such as HL7 integration, allowing seamless exchange of patient data with other healthcare systems and providers, and enhancing care coordination.

The platform includes features such as electronic health records (EHR), care coordination tools, and patient portals, facilitating communication and collaboration among healthcare teams and improving patient care coordination. Octalsoft's HIMS is designed to comply with healthcare regulations such as HIPAA, HITECH, and Meaningful Use requirements, helping Heather ensure that the hospital's information management system meets regulatory standards.
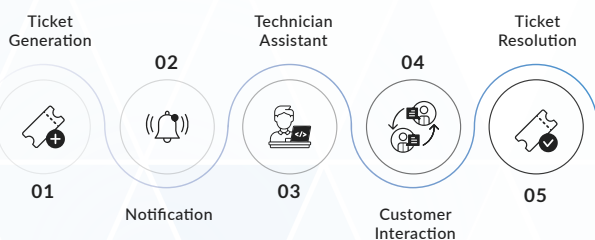
By addressing Heather's pain points and aligning with her goals, Octalsoft's HIMS becomes an essential tool for her Hospital in improving operational efficiency, enhancing patient care coordination, and ensuring compliance with healthcare regulations.

WHY CONSIDER OUR eCLINICAL SOLUTION?

Single Unified Mobile-Enabled Platform

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

Regulatory Compliant

Compliant with all current & highest regulatory guidelines:

GDPR | FDA 21 CFR Part 11 | EU COMPLIANT Annex 11 | GAMP 5 | cdisc | HIPAA COMPLIANT

GxP | ICH GCP

Patient Centric

Integrated ePRO & eConsent enables you to conduct patient-centric virtual trials to access diverse population all over the world for smarter and faster trials

Audit Ready Database

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

Global Mega Trials in Multiple Languages

Experience conducting global trials for all types of studies and trial phases with US FDA Submission | EMA Submission | DCGI Submission

Fast Study Startup

Shortest build times with over 90% of studies deployed within 2-4 weeks. Easy-to-use trial builder allows quicker configuration of eCRFs

Configurable, Customizable, Cost Effective & Easy to Use

The platform can easily integrate with your existing system and can also get designed as per your requirements for increased flexibility, mobility and scalability

Unparalleled Global Customer Support

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

Our Values

For 15+ years, we've mastered the art of Simplifying Technology so that greater discoveries can happen sooner. As a leading eClinical Solution provider, we've always invested in the right expertise, experts, and technology that keeps us, and you at the forefront of science and medicine. As a trusted tech partner for some of the world's leading clinical trial initiatives, our values of innovation, reliability, and client satisfaction guide everything we do.